

## From Sales to HR to Hotel Operations and Back Again: Accomplished Hospitality Pro to Lead Sales and Marketing at The Ben

Thom Stewart tapped for West Palm Beach's hottest new hotel

WEST PALM BEACH, MAY 2019 – Hospitality hotshot Thom Stewart will join the executive team at The Ben as Director of Sales and Marketing. This highly anticipated 208-room design forward hotel is all the buzz at the corner of North Narcissus Avenue and Banyan Street and the centerpiece of the new Flagler Banyan Square, a stone's throw from downtown West Palm Beach and Clematis Street, and will debut in December 2019.

With nearly 15 years of experience with Concord Hospitality, the management company of The Ben, Stewart is no stranger to the tricks of the trade. After making his mark in several positions in just about every area of hotel operations, including sales and F&B, he steps into his new role and joins The Ben with a solid background and extensive industry know-how to lead the charge at the first Autograph Collection Hotel in West Palm Beach.

Self-motivated and a go-getter by nature, Stewart hit the ground running in the hospitality industry before a cap and gown or diploma were in sight, and became the Assistant Guest Care Manager at a 243-room Holiday Inn while still in school at Ohio State. Soon after completing his degree, he was tapped by the Woodfin Suites Hotel and filled the shoes of several front office and sales posts before making the transition to the property management arena.

Next up, Stewart made his debut with Marriott as Opening Sales Manager at a Residence Inn, and over the following nine years assumed roles spanning the hotel gamut- from Front Office Manager and Senior Sales Manager to Director of Sales and finally General Manager. In 2004, Stewart joined Concord Hospitality and quickly became acquainted with the jet setting lifestyle as he began racking up airline miles, assisting with more than 50 hotel openings across the country and calling upon his vast career expertise as needed- from training and hiring new staff to assuming vacant DOS roles, coaching teams to locate better streams of revenue and, ultimately, playing an instrumental part in the sales culture at Concord.

With the company's growth, Stewart's career, and frequent flier miles, continued growing as well. After 11 years in the Sales and Marketing Department, he was handpicked to transition into the Human Resources division to develop a focus on new talent as Concord Hospitality's Senior Director of Talent Acquisition and Development, and soon thereafter was promoted to Vice President of Talent Acquisition and Engagement. Now, his diverse skillset is being sought as Director of Sales and Marketing for The Ben and with this opportunity, Stewart is bringing his expertise back to the hotel level.

"My career in the hospitality industry has taken me to extraordinary places near and far. The Ben stands out from hotel approaches that are 'tried and true' and is bringing all the buzz-worthy qualities

and character that will make heads turn in West Palm Beach," said Stewart. "After more than a decade on the corporate side, I'm thrilled to return to the property level to join the team that is reimagining the way modern travelers and locals experience West Palm Beach."

The Ben is Autograph Collection's first hotel in Palm Beach County and joins the Concord Hospitality portfolio as their 17th property in the state of Florida. The property will feature a full service restaurant, innovative meeting spaces and a rooftop experience complete with outdoor lounge, swimming pool with private cabanas, a fire pit and an amenity deck with stunning views of Palm Harbor Marina, the Intracoastal Waterway and Palm Beach Island.

## **About The Ben**

Highly anticipated as the reinvention of a Palm Beach icon, The Ben is West Palm Beach's newest hotel project, set to open December 2019. The 208-room property will serve as the nucleus of Flagler Banyan Square, with carefully curated design and details that will go hand in hand with an authentic local experience. The Ben takes inspiration from the Ben Trovato, one of the city's great homes owned by best-selling writer Byrd Spillman Dewey and her husband Fred Dewey, known as the couple that put West Palm Beach on the map. Their home became known as a sentinel point for socialization, conversation, enjoyment and enrichment, and the hotel will channel a similar spirit as a gathering spot for the modern traveler. The one-of-a-kind property will include a full service restaurant, parking garage and rooftop pool with breathtaking views of Palm Beach and the Atlantic Ocean, among other amenities. True to Autograph Collection standards, The Ben is "Exactly Like Nothing Else" both unique in design and thoughtful in spirit. For more information about The Ben visit www.thebenwestpalm.com

## **About Concord Hospitality Enterprises Company**

As an award-winning hotel development and management company, Concord Hospitality Enterprises Company has spent the last three decades building relationships with investors, partners, and third-party hotel owners on more than \$2.5 billion in premium-branded properties across the United States and Canada. As an operator, Concord Hospitality instills value from the ground up, developing and managing with a sustainable viewpoint, a focus on quality and hands-on involvement to ensure long-term profitability and success. Concord Hospitality believes that its people are its greatest strength. With the brightest talent, the most innovative processes and a commitment to giving back to the communities where associates live and work, Concord Hospitality is committed to be a great place to work for all. Visit concordhotels.com for more information.

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